

## NEW CLIENT INFORMATION & PREFERENCES

To provide you the highest level of customer service, we ask that you kindly take a few minutes to provide the following information. All preferences are then stored in your client file on our computer system and printed on every case slip. **Note: Written instructions on the RX will always override preferences.**



Client's Name: \_\_\_\_\_ Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

Address: \_\_\_\_\_

Email: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

Preferred Contact Method (only list if different than above):

Phone Call: \_\_\_\_\_  Email: \_\_\_\_\_  Text: \_\_\_\_\_

Office Hours: Mon \_\_\_\_\_ Tue \_\_\_\_\_ Wed \_\_\_\_\_ Thu \_\_\_\_\_ Fri \_\_\_\_\_ Sat \_\_\_\_\_

Contact for: Billing \_\_\_\_\_ Scheduling \_\_\_\_\_ Technical \_\_\_\_\_

Preferred Carrier (if outside delivery area):  US Mail  UPS  FedEx  Speedee

Payment Method:  Check  Credit Card-Billing email required: \_\_\_\_\_

Intraoral Scanner Model:  I do not have a scanner  Other: \_\_\_\_\_

Carestream  E4D Planmeca  CEREC/Sirona  iTero  Medit  Trios  True Def

How did you hear about D&S?  Mailer  Ad  Email  Web Referred by: \_\_\_\_\_

### FIXED DOCTOR PREFERENCES:

**Contacts:**  Normal  Broad  Light  Heavy

**Occlusion:**  Light  Heavy Centric  Open

**Occlusal Staining:**  None  Light  Medium  Heavy

**Type of Margin Typically Used:**  Chamfer  Feather  Shoulder  Beveled Shoulder

**If occlusal clearance is a problem, what would you prefer?**

Always Call to Discuss  Metal/Zirconia Occlusal  Reduce Prep  Relieve Opposing

### REMOVABLE DOCTOR PREFERENCES:

**Preferred Denture Teeth:**  Premium  Economy **Preferred Finish:**  Smooth  Stipple

**Any instructions for partial frame designs?** \_\_\_\_\_

### IMPLANTS DOCTOR PREFERENCES:

**Preferred Implant Type:**  Cement-retained  Screw-retained **Tools needed:**  Yes  No

**Additional Instructions or Comments:** \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_  
Doctor's Signature

\_\_\_\_\_  
Date

FM4-43-009-01

Fax, scan and email, or send back with your first case. Remember to update us if preferences change.